

Technical Account Manager, Kuala Lumpur-based

We are a fast-growing, Kuala Lumpur-based online shopping start-up that already operates in 7 markets across Southeast Asia. We are building Southeast Asia's one stop shopping destination by consolidating products and promotions from leading local and international online shops into a single platform. We are creating the most delightful online shopping experience for you to find the products you have always been looking for, to discover new products and to benefit from relevant offers for great-value shopping.

We are a young and motivated team with a special mix of tech geeks, fashion queens and entrepreneurs. We have a strong bias for action, we want to learn and grow and we want to build a great company together.

We are an Asia Venture Group (AVG) portfolio company. AVG is one of Southeast Asia leading seed financing/ VC firms with deep e-commerce know-how. Investments include iMoney, Happy Fresh and TrustedCompanies, among others.

Your playground

- Support the sales team in pre-sales engagements by providing technical background knowledge
- Be the central contact for the integration of e-commerce stores into our affiliate software
- Manage the integration pipeline and relationship to our merchants and their technical teams
- Oversee the quality of the provided data in collaboration with our development team
- Monitor the successful integration of the merchant to guarantee their satisfaction
- Work as part of a motivated team to solve challenging problems quickly and effectively

What your bring to the table

- Pursuing a **Bachelor's Degree/Diploma** in Business, Information Systems or a related subject
- Positive, **go-to attitude**, and the ability to **quickly learn** new technologies
- Excellent **communication** skills and **presentation** skills in front of **customers**
- Extremely **structured** and **detail-oriented** when it comes to problem solving
- Strong **drive** to **find, analyze** and solve **problems**
- Basic understanding of data exchange formats like **XML** and **CSV**
- Proficiency in the **Microsoft Office** suite, primarily **Excel** and **Word**
- First contact with **affiliate network software** is a plus
- Experience with **scripting languages** like **PHP** or **Python** is a plus but not required

Here's the deal

- Experience the most exciting phase of a start-up first-hand
- Work in a fast-pace environment with many challenges and new career opportunities along the way
- Become part of our dynamic, fun and international team
- Gain deep copywriting and SEO knowledge

If all this sounds exciting to you, send your CV, one or two sentences about why you're interested in the job, your next possible start date and your salary expectations to careers@ipricegroup.com (for the attention of Jane Ng). Looking very much forward learning more about you!

